

St Andrew's First and Australia Inc. ANNUAL REPORT 2023

St. Andrew's First Aid Australia Inc

ABN / DGR: 52 285 690 790

An Incorporated Association in Victoria A0049006E

A Charity registered with the Australian Charities and Not-For-Profits Commission

Registered Address

C/- Mornington RSL4/27 Virginia StreetMORNINGTONVIC 3931

Postal Address

PO Box 215 MORNINGTON VIC 3931

- (1) +61 409 670 055
- info@firstaid.org.au
- www.firstaid.org.au
- www.facebook.com/firstaid.org.au



Our Values

We believe people should always have access to free or low cost first aid assistance.

We recognise the importance of providing free first aid and first aid education to vulnerable people, and people with limited financial means.

We assert the provision of free first aid services and assistance are provided in a culturally sensitive manner and is offered by us at the same time as relieving poverty and improving their health and wellbeing.

We are committed to supporting and providing practical assistance through the provision of first aid services and assistance to people of limited means.

Aims and Purposes

St. Andrew's First Aid Australia Inc. shall aim:

- a) to providing first aid assistance and support aimed at relieving poverty, and other risk factors in their lives
- b) to find suitable and appropriate trained first aid volunteers to assist in our services
- c) to provide in times of emergency or natural disaster physical assistance to persons through search or rescue and the provision of first aid services to all affected
- d) to provide welfare and poverty relief through our first aid services and assistance
- e) to provide culturally relevant programs and services.

Our History

1882 was the first year of activity for the St. Andrew's Ambulance Association and 173 cases of accident and sudden illness were removed from the streets of Glasgow and taken to hospital by litter. That year

the association provided itself with one ambulance.

In 1899, the Royal Charter was granted, being registered and signed on 02 May the sixtysecond year of Queen Victoria's reign.

At a council meeting in that same year, it was agreed that they continue the work of the Red Cross Society in Scotland. Following upon this resolution,

the Central British Red Cross Committee recognised St. Andrew's Ambulance Association as a branch of Red Cross work in Scotland.

In 1900, the Association sent a Base Hospital to South Africa free of charge to the War Office. In 1908, the Council reported on the arrangements by which, on mobilisation, the Association would undertake to assume charge of the Military Hospitals in Scotland. During the Great War, the Association was requested by the War Office to furnish St. Andrew's Ambulance Association units for active service, where they served in casualty clearing stations in France and on hospital ships for the duration.

St. Andrew's Ambulance Association Australia was established as a company under Scottish Charter on 05 April 1976 by the Director General St. Andrew's



Ambulance Association, Dr. Daniel Strachan, OBE.

Under the patronage of legendary WW2 POW Surgeon, Colonel Sir Ernest Edward

> 'Weary' Dunlop, AC, CMG, OBE, the first Australian Director was Artillery Officer Major General Sir Denzil MacArthur-Onzlow, ED who CBE. DSO. 4^{th} commanded the Armoured Brigade during WW2 and with Vietnam War Doctor. Group Captain William Land, AM, RFD, AE appointed Surgeon-in-Chief.

The first Companies were formed at RAAMC Military Hospital Healesville, Victoria, and St. Kilda Private Hospital, Victoria.

On 02 September 1980, our main base of operations had moved to the Ballarat East Company established at Begonia Hospital, Victoria.

Over the years the organisation grew steadily, and members served in many countries including: Armenia, Bangladesh, Bosnia, Chechnya, El Salvador, Iraq, Lebanon, Rwanda, Papua New Guinea and Timor-Leste, assisting a wide variety of Non-Government Organisations.

On 28 September 2006, the Association incorporated under the name 'St. Andrew's First Aid Australia Inc' (SAFAA) and reformed the Board of Management under the leadership of Tom Hazell, AO as Chair. Steven McRae became the Chief Executive Officer and David Alexander-Fleming, JP moved to the position of Vice Chair and Corps Advisor. The Association re-engaged with St. Andrew's First Aid in Scotland and refocused its primary aim to providing first aid with the same trading name as in Scotland.

In 2007, we recommenced public duties, aid services at the providing first Ringwood Highland Games, RSL Aboriginal Marches, The Literacy Foundation Camps, to name a few of our long-standing events, and we began in Australian Premier partnership with Learning (our RTO) to offer courses once again in First Aid. On 24 May 2008 Dr Anthony Cree, OAM, PhD succeeded Tom Hazell as Chair and in 2009 Malcolm and Joy Murray, the Earl and Countess of Dunmore became Australian Patrons. In January 2009, the Commandant-in-Chief and honorary surgeon to the Queen,

Colonel Douglas Bremner, TD. conducted an inspection of St. Andrew's First Aid Australia during a private visit. On 01 December 2011, Charity Status was granted and St. Andrew's First Aid Australia Incorporated became Public a Benevolent Institution.

On 23 November 2012 David Alexander-Fleming became President and CEO. We commenced a highly successful program

with the Australian Army Cadets in Victoria providing them with first aid equipment and training.

In 2016, our fortieth year in operation in Australia, we recommenced establishing First Aid Companies in Victoria. We began exploring different revenue streams and ways to ensure our sustainability. We established the 'Society of St. Andrew' to embrace individuals who wish to support us without joining the Association. Our first Search & Rescue Support Company was also established to support the State Emergency Services (SES) when deployed in the field. In 2017 we formed St. Andrew's First Aid Pipes and Drums and commenced negotiations with the Victorian State Government about establishing a role for us in the Emergency Control Organisation (ECO).

In 2018, The 15th Earl of Loudoun, Simon Abney-Hastings, became the Chair of the Board of Governors, and six long serving members were presented with their Voluntary Medical Service Medal by the UK Consul General for Victoria; Chris

> Holtby, OBE. We also fundraised and sent three trainers to PNG to increase the level of first aid knowledge along the Kokoda Track.

> On 21 May 2018, Her Royal Highness, Princess Anne The Princess Royal, became the Royal Patron of SAFAA.

> On 17 December 2021 Captain Ian Young, AM, MD, FRACS, RAN was promoted to Chief

Commissioner and assumed the position of President of the Association taking over from David Fleming who was made a Life Member of the Association



The Office Bearers of St. Andrew's First Aid Australia Inc

The Australian Affiliate of St Andrew's First Aid (Established 1976)

Royal Patron: Her Royal Highness Princess Anne, The Princess Royal, KG, KT, GCVO, GCStJ, QSO, GCL, CD Patron: The Right Honourable Malcolm Murray, The 12th Earl of Dunmore KSA

Committee of Management (2023)

President: CCOM Dr. Ian Young, AM, MD, MHA, FRACS, FAOrthA, FRCSEd, FSAScot Vice President: Ms. Diana Dunlop, RN Secretary: CMDR Lachlan Gaylard Treasurer: CMDR Matthew McLear Commandant-in-Chief: DCCOM Dr. Anthony Cree, OAM, PhD Oxon Committee Member: CCOM David Howell Committee Member: DCCOM Wayne Makin, FSAScot, MICDA, DipRiskMgt Committee Member: COM Andrew Mackinnon Committee Member: CMDR Steven Ward

Board of Governors

The Right Honourable Simon Abney-Hastings, The 15th Earl of Loudoun (Chair) The Very Rev Dr. Michael Protopopov, OAM, KGCE, KSA, JP, PhD Ms. Annamalia Chimenton Associate Professor Vicki Kotsirilos, AM, MBBS Mr. Bryan Stertern-Gill, KSE, KGOE, KSA CCOM David Alexander-Fleming, OAM, KGCE, JP



National Headquarters

Chief Executive Officer: CCOM David Howell Chief Operations Officer: DCCOM Michael Krejany Chief Financial Officer: CMDR Matthew McLear Governance Officer: DCCOM Wayne Makin Corps Sergeant Major: CSM Peter Barker



DCCOM Michael Krejany

CSM Peter Barker

Victorian Command

Training Coordinator: Commander Steven Ward Communications Coordinator: Mark Trewin Bendigo Company: Commander Aileen Wood Peninsula Company: Commander Matthew McLear



Commander Steven Ward

Pipes & Drums

Pipe Major: Benjamin Casey Drum Major: Colin Hughes-Smith



President's Report



Through 2023 I have continued to work through the registration requirements as a basic first aid provider with Wayne Makin, Diana Dunlop, and Michael Krejany. We had a meeting with our contact in the Department of Health on 15 Jun 2023 where the regulatory framework and registration approval process was clearly explained.

During the year we have continued to work through the updated *Non-Emergency Patient Transport and First Aid Services Act 2023* of 30 November 2021. Specifically, we have further developed our governance structure, quality

assurance, volunteer credentialing and scope of practice, patient record keeping, equipment maintenance and event planning. We are ready to submit the registration package so that we can provide first aid services this year. It has been a big task and I thank the Registration Working Group for their hard work on this.

We held the inaugural Weary Dunlop Oration on Saturday, 19 August 2023 at The Kelvin Club. We were honoured to have Major General Jeffrey V Rosenfeld AC OBE KStJ (Retd) as our Weary Dunlop Orator for the evening. This will now become an annual event.



Diana Dunlop, Major General Jeffrey Rosenfeld AC OBE (Retd), Captain Ian Young AM RAN, and Lachlan Gaylard

My focus continues to be the provision of high quality first aid services to the community coupled with social engagement for the Scottish Australian community. I am keen to increase our involvement with the veteran community.

I am looking forward to this year as we grow and develop our wonderful organisation.

CCOM Ian J Young, AM, MD, MHA, FRACS, FAOrthA, FRCSEd, FSAScot President, SAFAA

Vice President's Report



Dear Members,

I am pleased to present this report as your Vice President, highlighting the commendable efforts and achievements of our dedicated council members in the realm of licensing work for the year 2023. The collaborative spirit and unwavering commitment displayed by each member have undoubtedly contributed to the success of our organization.

The licensing work undertaken by St Andrew's First Aid Australia is pivotal to our mission of promoting health and

well-being within the community. It is with great pride that I acknowledge the hard work and perseverance demonstrated by our council members in ensuring the smooth execution of licensing activities throughout the year. Their dedication to upholding the highest standards in first aid training and emergency response has significantly enhanced our organization's credibility and effectiveness.

In addition to acknowledging the collective achievements of our council, I would like to take this opportunity to share a personal milestone that aligns with our organizational goals. As your Vice President, I am currently undertaking a Master of Business Administration (MBA) at the prestigious University of Oxford. This academic pursuit is not only a personal endeavor but a strategic investment in the future of St Andrew's First Aid Australia.

The MBA program at Oxford is equipping me with invaluable skills and insights that will undoubtedly contribute to the growth and sustainability of our organization. The curriculum covers a wide range of business disciplines, including strategic management, organizational leadership, and financial management. These competencies will be directly applicable to the challenges and opportunities we face in the dynamic landscape of the healthcare and first aid sector.

One of the key areas where my MBA studies will be of immediate benefit is in devising and implementing effective business strategies for St Andrew's First Aid Australia. By leveraging the knowledge and expertise gained from the program, I am confident in our ability to enhance our organizational efficiency, expand our outreach, and adapt to the everevolving regulatory landscape. The insights derived from the MBA will empower us to navigate complexities and position St Andrew's as a leader in first aid and emergency response services.

Furthermore, the connections and networks fostered at Oxford will serve as a valuable resource for our organization. Engaging with leaders and experts from diverse industries provides a unique opportunity to explore collaborations, share best practices, and stay abreast of emerging trends. These connections will not only benefit St Andrew's First Aid Australia in the short term but will also establish a foundation for long-term success and sustainability.

In conclusion, I express my sincere gratitude to each member of the council for their outstanding contributions to our licensing work in 2023. Your unwavering dedication has positioned St Andrew's First Aid Australia as a beacon of excellence in the field. As we look toward the future, I am confident that the knowledge and skills gained through my MBA studies will serve as a catalyst for the continued growth and success of our organization.

Thank you for your continued support and commitment to our shared mission.

Sincerely,

Diana H.R. Dunlop Vice President, SAFAA



Treasurer's Report

There have been minimal transactions during 2023 due to the lack of activity for the organisation. The Weary Dunlop Oration generated income and was an overall success.

Our financial position remains strong and there are no issues to report.

Anticipated expenses this year include our application for a first aid service licence with the Department of Health, servicing of equipment, and replenishment of supplies and first aid kits.

The current financial status of St Andrews First Aid Australia as at 31/01/2024 is as follows:

Financial Standing

Current Balance as at 31/01/2024	\$33,410.65
Transactions outgoing	\$5,015.51
Transactions incoming	\$28,990.53

Professional Indemnity & Public Liability Insurance provided by BizCover has been renewed for another year.

CMDR Matthew McLear Treasurer, SAFAA

Chief Executive Officer's Report



In the year under review, St. Andrews First Aid Australia has been implementing significant.changes to its governance arrangements. Namly our accreditation to practice first aid. This has progressed and we will soon be out in the community providing first aid support to the various community events and activities across the country.

While the post COVID period of 2023 created several challenges including recruitment and retention, we have

managed to keep the enthusiasm within the organisation alive. Members have attended public events and have provided donations of first aid supplies. We have had senior members visit our aid program in Papua New Guinea and visit headquarters in Scotland. We also managed to hold several social activities and engage with our philanthropic arm by way of a fundraising dinner.

Early in 2023, we conducted a stocktake of all our assets and found a new home at Mornington RSL to set up our physical location and storage area. We also managed to have Bendigo, Melbourne and Mornington Company members qualified in their senior first aid certificates using the new facility at Mornington RSL.

The year ahead will be a busy one as we focus on recruitment, governance, and our public profile. As we strengthen the existing Company's we will also raise a third Company in the Geelong area.

I commended all our volunteers and supporters of St. Andrew's First Aid Australia.

CCOM David Howell Chief Executive Officer, SAFAA



Chair of the Board of Governor's Report



I am pleased to contribute to Saint Andrew's First Aid Annual Report for 2023. SAFAA members continue to show their willingness to be a part of an organisation that seeks opportunities to assist all others in times of need. Our values, aims and purposes remain.

We have a wealth of strong leadership that prevails, and through this, I am confident that the following twelve months shall see further advancements.

In May of last year, I attended the coronation of His

Majesty, King Charles III and Queen Camilla and performed a key ceremonial role of service by presenting the Great Golden Spurs. A symbol of chivalry and knighthood. As well as representing my Family, I was also representing the many patronages and organisations that I stand alongside and support. This includes St Andrew's first Aid Australia. Our Royal Patron, Her Royal Highness Princess Anne, continues to support our endeavours.

I thank the Board, our management team, and volunteers for their contributions and to their families.

I look forward to the year ahead..

The Right Honourable Simon Abney-Hastings, The 15th Earl of Loudoun Chair of the Board of Governors



Christmas Card from our Royal Patron, Her Royal Highness Princess Anne, The Princess Royal

From the Commandant-in-Chief



One of the main roles of the Commandant In Chief (SAFAA) is to maintain good relations with St Andrew's First Aid Scotland. I was fortunate to be able to visit the National Headquarters of St Andrew's First Aid in Glasgow, Scotland on my last visit in October 2023. This was important for a number of reasons. Firstly, the CEO of St Andrew's Scotland, Stewart Coulson is resigning to take up another position in the new year. Stewart played an important part in confirming the position of St Andrew's First Aid Australia by negotiating a formal understanding and legal documentation, whereby we

are able to use the St Andrew's name, share in the history, and benefit from any developments that take place in First Aid generally. I also was able to speak with the marketing manager and discuss some of the developments that are taking place in Scotland.

As with Australia, and most other developed countries, it is becoming increasingly difficult to find volunteers for charities and not-for-profit organisations (NGOs). 50 years ago, St Andrew's First Aid Scotland had approximately 20,000 members, and more than 200 branches. It now has fewer than 5,000 members and fewer than 50 branches mostly centred on the main cities (Glasgow, Edinburgh, Aberdeen, Dundee, Inverness, etc.) As a consequence, many of the activities have been curtailed. Some of this is due to St Andrew's First Aid losing the primary ambulance service for Scotland in the 1970s, other activities including the various gender-based sub-groups (Women's Auxiliary etc) are no longer considered suitable. Main areas of operation now are attendance at various sporting and other events, First aid training, youth groups(often based in schools), and the supply of first aid equipment to businesses and other organisation which the new Scottish government has mandated.

I only mention these developments in my report for our consideration with a view to future activities. St Andrew's First Aid Scotland found it quite easy to establish cadet or junior groups in schools, and this is seen as a good recruitment exercise for the future. the Supply of first aid kits, which whilst lucrative, puts St Andrew's in direct competition with St John's First Aid, and various commercial organisations. From the point of view of SAFAA it is hard to see us moving too far away from providing first aid at events (as we have been doing), and possibly moving into providing for a cadet division. I'm sure that providing first aid kits is viable, but it does require a capital outlay, and of course would put us in competition with St John's First Aid (as is the situation in Scotland).

I expect to be back in Scotland in April and hope to meet the new CEO of St Andrew's First Aid Scotland, and of course support our ties with our founding organisation.

I apologise for not being able to attend the AGM, as I will still be in Tasmania.

DCCOM Dr. Anthony Cree, OAM, PhD Oxon Commandant-in-Chief

Bendigo Company

The Bendigo Company has been highly active in promoting St Andrew's First Aid Australia. During 2023 the Bendigo Company Commander was Aileen Wood, and her Deputy Commander was Wayne Hinds. At the end of the year Aileen stood down and for 2024 Greg Verity has taken over as Commander with Wayne remaining as Deputy. Aileen is still incredibly involved, and we acknowledge her ongoing commitment to St Andrew's. Photos below are from the St Andrew's First Aid Benigo Company Facebook page:

Bendigo - ANZAC Day 2023



Tartan Night at Kangaroo Flats RSL - 8 July 2023



Bendigo Company Presentation Night - 22 September 2023





Peninsula Company

The Peninsula Company Commander is Matthew McLear. Located at the Mornington RSL along with our National Headquarters and our Chief Executive Officer, Chief Commissioner David Howell. The Melbourne-based equipment and supplies are stored and maintained at the RSL.

Training at Mornington RSL - 19 to 20 August 2023











